

Classic Hardware Suppliers Pty Ltd - Terms and Conditions

Definitions ARCHITEC and FORTUNE DUCK brands are owned by Classic Hardware Suppliers Pty Ltd, hereby "Classic";
"Customer" means the person/s buying the Goods as specified in any invoice, document or order, and if there is more than one Customer is a reference to each Customer jointly and severally;
"Goods" means all Goods or Services supplied by Classic to the Customer at the Customer's request from time to time;
"Price" means the price payable for the goods as agreed between Classic and the Customer;

Price Prices are subject to change without notice.

Title It is a condition of sales that title of the goods listed on Classic's invoice shall not pass to the Customer until payment in full has been received, all goods are up to the property of Classic.

Delivery The cost of delivery is in addition to the price.
If any of the goods are damaged or destroyed following delivery but prior to ownership passing to the Customer, Classic is entitled to receive all insurance proceeds payable for the goods.
If the Customer requests Classic to leave Goods outside Classic's premises for collection or to deliver the Goods to an unattended location then such Goods shall be left at the Customer's sole risk.

Specifications All descriptive specifications, illustrations, drawings, data, dimensions, weights, volume or efficiency ratings stated in Classic's fact sheets, price lists or advertising material, are approximate only and are given by way of identification only.

Claims Check goods on arrival, all claims will only be recognized within 7 days after received of the Goods.
There is a 25% restocking fee for all Returns (in original conditions) and Credits which are not at the fault of the manufacturer, and the invoice must be provide on requested by Classic.

Warranty Period	FD Functional Base	Mechanical performance	25 year
	Lock, Hardware, Mixer Tap	Body Casting	7 year
	Lock, Latch and Handle	Mechanical performance	5 year
	All Hardware and Mixer Tap	Electro Plating Finishes	12 month
	Mixer Tap	Cartridge and Valve defaults	2 year
	Mixer Tap	Washers, O-rings and Flexi-hose	12 month
	FD Stainless Steel under Tile Shower Base	Leakage on the Base	25 year
	Toilet	Vitreous China	10 year
	Toilet	Internal Valves and Seat	12 month
	FD Frameless Shower Screen	Glass (AS/NZS2208:1996)	10 year
	FD Frameless Shower Screen	Hardware	7 year

Warranty Apply All LADORI products are for residential use only, warranty does not cover commercial use.

Warranty applies to the original purchases and proof of purchase date and invoice must be provide.

It is the responsibility of the Customer to ensure that the Goods are suitable for the application and purpose intended. Mixer Taps and Toilets are only for residential use only, and must be installed by a licensed plumber in accordance with the National Plumbing and Drainage Code 3500 1995. Copy of the licensed plumber's invoice who installed the product also including a copy of his/her registration certificate must be provided on requested by Classic

Mixer Taps must working under the condition of Maximum temperature 70C and pressure 600KPA.

Please check the products for any visible damage, or fault before installing. Return to the place of purchase immediately if you do find any visible damage or fault.

If the product is installed with visible faults or damage neither the supplier nor the retailer will be responsible for the costs associated with repair, replacement, removal, freight and reinstallation of that product.

Improper installation or failure to follow the fitting instructions is not covered by warranty.

Fair and reasonable wear and / or damage from misuse or neglect is not covered by warranty.

Alterations or repair of the product other than approved by Classic are not covered by this warranty.

Any cost incurred in freight or travel, removal or replacement, labour cost, personal loss, death or injury, economic, consequential or property damage of any kind whatsoever are not covered by warranty.

Classic offers free 12 month onsite warranty (only in Melbourne, Sydney and Brisbane metropolitan areas), after that please send back to Classic at Customer's cost for limited mechanical repair or replacement.